



## Access Statement

The policy of the Tremarne Hotel is to be as inclusive as possible to all guests and to never discriminate on the grounds of physical limitations.

Our public rooms are situated on the ground floor, with guest bedrooms on the first and second floors, although unfortunately we do not have lift facilities.

Our private car park, specifically for our guests' use, is located at the front of the hotel allowing easy access. From the car park there are eleven steps to the hotel entrance, reception area and front terrace. There is a side ramp if required.

We are always happy to provide assistance to guests, whether a helping hand with luggage, or general assistance throughout their stay. Slip mats and grab rails for bathrooms are available to guests on request.

All dietary requirements are catered for. Guests will be asked at time of booking if there are any special dietary requirements and any will be clarified to guests on arrival.

The Tremarne Hotel is committed to providing an extremely high level of service to our guests, and all staff receive ongoing, relevant training to carry out this function.